



**Cyfoeth  
Naturiol  
Cymru**  
**Natural  
Resources  
Wales**

# A Summary of Our Corporate Plan

// 2014 - 2017



Noddir gan  
**Lywodraeth Cymru**  
Sponsored by  
**Welsh Government**

# Summary...

// we welcome Natural Resources Wales's commitment that all its decisions are based on sound science... we can really drive better and more sustainable decision making

*Consultation comment*

Welcome to the summary of our Corporate Plan for 2014-17. Here we explain what we plan to achieve over the next three years.

Wales' environment is one of our most valuable assets. Cherished by the people of Wales and beyond for its wildlife, landscapes and seascapes, it is vital for the range of services it provides – food and water, energy, even the air that we breathe. Our environment is where we live, work and play; it is part of our culture and key to our economic prosperity and sense of community.

We are a new organisation, set up in April 2013 to bring a more integrated approach to managing the environment and natural resources of Wales.

We have organised our Corporate Plan and the work we do into five work programmes. These are all interdependent and cross cutting – work we do in one programme helps to achieve our work in the others.

And we cannot be successful working in isolation – we cannot and do not want to work alone – true partnership working is the key.

The full document, together with our annual Business Plan, provide more detail and are available on our website.

## Our Purpose...

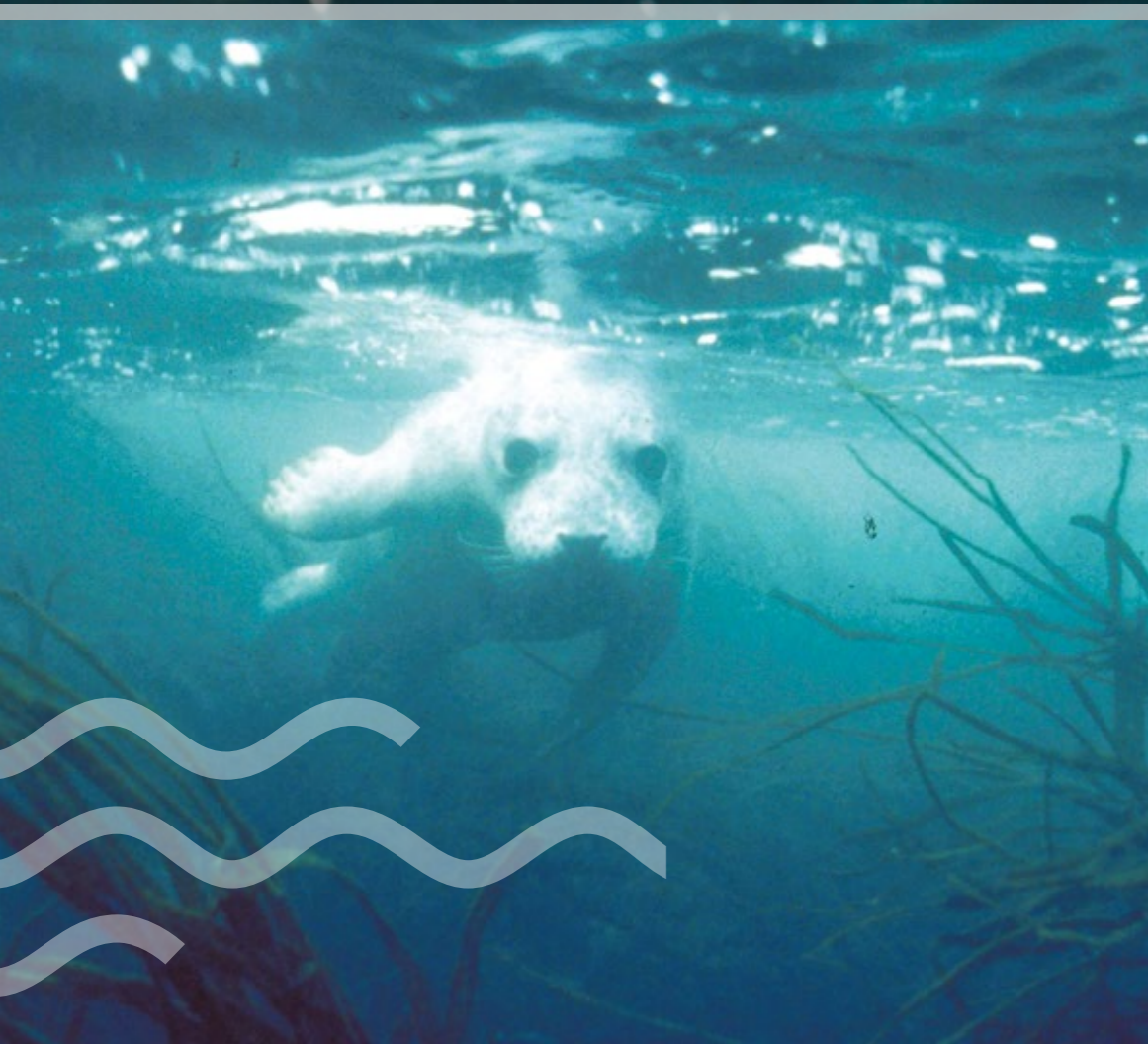
// to ensure that the environment and natural resources of Wales are sustainably maintained, sustainably enhanced and sustainably used, now and in the future

### Our Values

We are:

- **Passionate and ambitious** about our work and the positive impact we will have
- **Disciplined and focused** in our priorities and delivery
- **Trusted and professional** in our relationship with stakeholders, staff and their representatives
- Taking a **common sense** approach to our work and being **responsible and accountable** for our actions

# Our 'Good' programmes...



// the combination of local knowledge and delivery... offers a real chance to deliver something special in Wales

*Consultation comment*

## Good Knowledge

Better understanding leading to wiser decisions

### We Will

- Develop integrated natural resource management and planning as our way of working in future, using three trial areas around the Dyfi, Rhondda and Tawe rivers
- Use the ecosystem approach, considering whole ecosystems and habitats and the services that they can provide for us, rather than individual species or activities separately
- Understand our environment, economy and people better
- Share our information and use others' information
- Use sound evidence for making decisions

## Good for the Environment

Welsh ecosystems are resilient, wildlife and landscapes are enhanced, and natural resources used wisely

### We Will

- Be an exemplar in the way that we manage sustainably the land and water that we look after ourselves
- Help protect and improve air, land, sea and water quality
- Tackle pests and diseases, and invasive non-native species
- Build more resilient ecosystems and help halt loss of biodiversity
- Adapt to and mitigate against the effects of climate change

## Good for People

People are safe, and enjoy Wales' natural resources

### We will

- Manage environmental incidents like flooding and pollution quickly and effectively
- Provide opportunities for recreation and access, helping to improve people's health and well being
- Help communities to work together - improving local environments, tackling poverty, volunteering
- Improve greenspace - in both urban and rural areas
- Create opportunities for learning for everyone using our environment and natural resources

# Our 'Good' programmes...

// we welcome early engagement, timeliness, openness around issues and opportunities, and a willingness to cooperate and work to develop the best possible outcomes... for the environment, economy and people

*Consultation comment*

## Good for Business

Wales is a 'location of choice' for enterprise and business where best environmental practice is the norm

### We will

- Regulate firmly, fairly and efficiently, working with those we regulate
- Help ensure we have the right development in the right place, with a new approach to planning consultation and advice
- Support new opportunities for business and industry including jobs and training
- Create opportunities to increase our income so we can reinvest more into our environment.

## Good Organisation

We are a well led and well managed organisation with the right staff, skills and systems to achieve our purpose

### We Will

- Improve the service we provide for our customers and partners, and the ways we work with them
- Provide opportunities for the communities we serve through our work
- Become more efficient and effective in the ways we do things
- Build our new culture and values, so that we are approachable and professional
- Develop our staff to give them the right skills for the job, and a satisfying career
- Deliver the savings and benefits agreed when Natural Resources Wales was established

# Telling you what we have done...



We will be open about reporting our progress in delivering what we have promised in our Corporate Plan. This will be done through our Annual Report, and at our open Board meetings during the year.

We welcome views and comments from those we work with and from our own staff.

**If you'd like this information in an alternative format or would like to know more about us, please get in touch:**

**Tel:** 0300 065 3000 (8am - 5pm Mon-Fri)

**Email:** [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk)

**Or visit our website:**

[www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

If you have flooding enquiry or need to report an incident you can call us 24 hours a day:

**Floodline:** 0845 988 1188

**Incidents:** 0800 807060

